



International Association of Professional Congress Organisers

MEETING
QUALITY

25th February 2011

Dr. Ralf G. Kleinhenz,
Internationales Congress Centrum ICC Berlin
Messedamm 22,
14055 Berlin,
Germany

Dear Dr. Kleinhenz

Subject: IAPCO Awards

It was with great pleasure that I was able, on 13 February, to announce the IAPCO Council decision to award the ICC Berlin with the 2010 IAPCO Supplier Award at the recent General Assembly in Quebec. The Award is presented annually to a supplier who provides a consistent service of excellence in support of major meetings.

Your company was nominated by Inge Hanser, of CPO Hanser, Berlin whom we know has been working with your organisation for over 25 years. She endorsed the fact that your staff are always extremely service-minded and professional and that, for the 6th time in a row, you have received the World Travel Award for "Leading Conference & Convention Centre". A further endorsement was the fact that the ICC always shows great flexibility and creativity to achieve the goals of their clients.

The person nominating the winner has traditionally presented the Award. Inge will therefore be in touch with you direct with regard to a suitable occasion when you might receive the Award.

If you would like to receive artwork of the 'Award Logo' for your own promotional use on literature, please could you email the IAPCO Administrator (info@iapco.org) who will arrange for you to receive this.

In the meantime, I would like to offer you my sincere congratulations on winning the Award.

With best wishes,
Yours sincerely

Philippe Fournier, President.

cc: Inge Hanser, CPO Hanser, Berlin.